

APR 06 2004

**Intellectual Property Law Group****Verizon Corporate Services Group Inc**

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To: U.S. Patent and Trademark Office - From: Claudia S. Alvarado
Examiner: Unassigned Intellectual Property Legal Assistant
Group Art Unit: 2643

OFFICIAL

Fax:	703-872-9306	Pages
		with 13
		Cover:

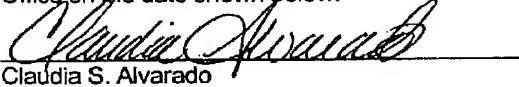
FORMAL SUBMISSION OF:

1) Response to Notice to File Missing Parts (3 pages);	4) Assignment Recordation Cover Sheet (1 page); and
2) Executed Declaration and Power of Attorney (4 pages);	5) Copy of Notice to File Missing Parts of Non-provisional Application (2 pages).
3) Assignment (2 pages);	

Title: METHODS AND SYSTEMS FOR REMOTE CALL ESTABLISHMENT
 Serial No. 10/720,943
 Filing Date: November 24, 2003
 First Named Inventor: John REFORMATO
 Atty. No. 03-1015

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:


 Claudia S. Alvarado

Date of Transmission: April 6, 2004

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UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
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APPLICATION NUMBER	FILING OR 371 (c) DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/720,943	11/24/2003	John Reformato	03-1015

Leonard C. Suchtya
 c/o Christian Andersen
 Verizon Corporate Services Group Inc.
 600 Hidden Ridge, HQE03H14
 Irving, TX 75038



CONFIRMATION NO. 5266

FORMALITIES LETTER



OC000000011957779

Date Mailed: 02/24/2004

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

COPY

Items Required To Avoid Abandonment:

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

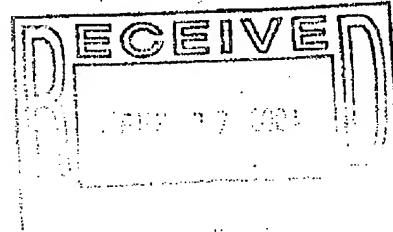
- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.

SUMMARY OF FEES DUE:

Total additional fee(s) required for this application is \$130 for a Large Entity

- \$130 Late oath or declaration Surcharge.

Replies should be mailed to: Mail Stop Missing Parts
 Commissioner for Patents
 P.O. Box 1450
 Alexandria VA 22313-1450



*A copy of this notice **MUST** be returned with the reply.*

04/07/2004 55ESHE1 00000154 072347 10720943

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Patent
Attorney's Docket No. 03-1015

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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APR 06 2004

In re Patent Application of) **Mail Stop: Missing Parts**
John REFORMATO and)
Stephen BRENNAN)
Application No.: 10/720,943) Group Art Unit: 2643
Filed: Nov. 24, 2003)
For: METHODS AND SYSTEMS FOR)
REMOTE CALL)
ESTABLISHMENT) Examiner: Unassigned

OFFICIAL

RESPONSE TO NOTICE TO FILE
MISSING PARTS OF APPLICATION

Mail Stop Missing Parts
Commissioner For Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

In response to the Notice to File Missing Parts of Application mailed on February 24, 2004, enclosed are the following:

- Combined Declaration/Power of Attorney;
- Petition for _____ Month Petition for Extension of Time and required fee of;
- The required declaration surcharge of \$65.00 \$130.00;
- Other:

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Missing Parts Transmittal Letter
 Application Serial No. 10/720,943
 Attorney's Docket No. 03-1015
 Page 2

The required Application filing fee, as calculated below, is also enclosed:
 An additional claim fee is required, and is calculated as shown below:

CLAIMS					
	No. of Claims		Extra Claims	Rate	Fee
Basic Application Fee					\$770.00
Total Claims		Minus 20 =		x \$18.00 =	\$0.00
Ind. Claims		Minus 3 =		x \$ 86.00 =	\$0.00
If multiple dependent claims are presented, add \$280.00					\$0.00
Total Application Fee					\$0.00
If Small entity status is claimed, subtract 50% of Total Application Fee					\$0.00
TOTAL APPLICATION FEE DUE					\$0.00

A claim fee in the amount of \$ _____ is enclosed.
 Charge \$130.00 to Deposit Account no. 07-2347.

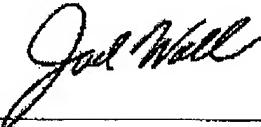
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Missing Parts Transmittal Letter
Application Serial No. 10/720,943
Attorney's Docket No. 03-1015
Page 3

The Commissioner is hereby authorized to charge any other appropriate fees that may be required by this paper that are not accounted for above, and to credit any overpayment, to Deposit Account No. 07-2347.

Respectfully submitted,

By: _____


Joel Wall
Reg. No. 25,648

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600 Hidden Ridge Drive
Mail Code: HQE03H14
Irving, Texas 75038
Customer Number: 32127

Date: April 6, 2004

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